## Mobility and Cooperation Challenges

Panel of COLLA/ICCGI

### Moderator

Elena Troubitsyna, Abo Akademi, Finland

### • Panelists

Samia Ben Rajeb, Universite Libre de Bruxelles, Belgium Alberto Turón, University of Zaragoza, Spain Pierre Leclercq, University of Liege, Belgium Ekaterina Kazimirova, Kaspersky Lab, Russia

## Topics

- Collaboration 4.0: Strategic issues for Managing Resistance to Change
- An experience on collaborative decision making in the Knowledge Society
- Things Instead of People? Who or What Are We Going to Communicate with in the IoT Era?

Mobility and Cooperation Challenges



# Collaborative multicriteria selection of a mobility strategy

ALBERTO TURÓN

MULTICRITERIA DECISION MAKING GROUP

ARAGON INSTITUTE OF ENGINEERING RESEARCH

UNIVERSITY OF ZARAGOZA (SPAIN)

Panel COLLA/ICCGI, InfoWare 2017, Nice

## Strategies for mobility decision making

Decision making process provision

- Information
- Decision making
- Security

Access to all features/resources from mobile devices

Additional challenges for the Knowledge Society

• Extraction and sharing of knowledge

## Decision making

- 1. Problem establishment
- 2. Discussion
- 3. Problem resolution
- 4. Model exploitation
- 5. Knowledge extraction and democratisation

Levels of participation

- Information
- Discussion
- Decision making

## Securization of e-Participation

Authentication

Democracy

>Anonymity

**No coercion** 

>Accuracy

Reliability

> Veracity

Verifiability

Neutrality

Linkability

## E-Cognocracy

Cognitive democracy oriented to the extraction and sharing of knowledge related with the scientific resolution of public decision making problems related with the governance of society.

This model of democracy takes advantage of the potential of the knowledge society by means of the incorporation of the knowledge and the preferences of the actors involved in the decision making process.

This is carried out by using different rounds to incorporate the preferences and a collaborative tool for the discussion stage.

## E-Cognocracy



## Social Cognocracy Network

Selección de la mejor alternativa de transporte para la ciudad de Zaragoza





## Social Cognocracy Network

	■ Kunena > 1 Beneficios (B) > 1.2 Sociales (BS)					
	REPLY TOPIC	BSCRIBE 🛧 FAVORITE				
Topic region —	TOPIC: poblacion Relevancia del Tema: 6	n rustica mayor necesidad que urbana Importancia para Autor: 8 Importancia para Usuario: <mark>3 v</mark>				
	poblacion rustica mayor necesidad que urbana 1 month, 1 week ago #65					
	Paul Gascoigne	debido a que las personas que viven en la provincia de Zaragoza tienen mayores costes de desplazamiento que las que viven en Zaragoza ciudad				
Person region —	Reputación: 6 Autoconfianza: 8 Confianza: 8	Report to moderat	.or Y			
		Relevancia Comentario: 6 Importancia para Autor: 8 Importancia para Usuario: 8				
	Re: poblacion rustica mayor necesidad que urbana 1 month, 1 week ago #83					
	gobernado Hay que buscar soluciones para dar cobertura a toda la población que vive en pueblos cercanos o en ciudades dormitorio en Zaragoza. Es indignante que sólo dispongan, en su gra un autobús con muchas restricciones en cuanto franja horaria se refiere Comment region					
	Reputación: 3 Autoconfianza: NC	Report to moderat	or			
		C REPL	Y			
	Confianza: 0 🗸	Relevancia Comentario: 4 Importancia para Autor: 0 Importancia para Usuario: 7 💌				

# Selection of a mobility strategy for the city of Zaragoza





### Panel COLLA & ICCGI Nice - July/2017

## **COLLABORATION 4.0** STRATEGIC ISSUES FOR MANAGING RESISTANCE TO CHANGE

Samia Ben Rajeb

COLLaeB - Collaborative Design in Architectural Engineering University of Bruxelles \_ AIA \_ BATIR ///// <u>www. batir.ulb.ac.be</u>



## CONSTRUCTION 4.0 = BIM

**BIM : Building Information M ? form Modeling to Management** 

### **Transformation of the work environment**

▶ from a fragmented environment to integrated overloaded system





### **Barriers to Change**

- Inter-disciplinairy gap
- Gap between the different realities according to the context : maturity of the actors, hierarchical levels, scope of the project, degree of involvement of the clients ...
- ▶ Gap in the maturity level of BIM
- Gap between the expectations and the perception of senior management and employees
- Gap according to the degree of involvement of the actors in the modeling



## **Cooperation challenges > Exceed the current approach**

- ► Today :
  - exclusively technical and IT assistance
  - towards a definition of a management plan to be applied by all for all
  - with management of this new organization by consultants / commercial tool vendors, without reflexion about specificity of each company and its know-how
- And tomorrow ? ...
  - Overcoming the trial / error approach
  - Managing change with the need to specify a "governance plan" (Technology, Process, Organization)
  - Involvement of the humanities and cognitive sciences (research)



### What is the role of the research today (the University)?

- Managing change to deal with contradictions and ensuring better cooperation > 1st action suggested : Collaborative Action Research
  - An approach inspired by the activity's theory & social sciences
  - Action at the center of the research process





### For the construction of a cooperative strategy

▶ Implementation with 2 main aspects : between Organization & Production



unified or/and micro > dedicated) to implement a strategy © COLLaeB - S. Ben Rajeb

Panel COLLA & ICCGI



## FROM MODELING TO MANAGEMENT Central Issues

## Questions related to the collaborative activity

- ▶ Flexibility vs. Rigor
- Should the choice of tools used by the actors be free or imposed?
- Do we have to homogenize everything: processes, nomenclatures, uses, tools, ...?
- Linear process vs Simultaneous process
- Definition of actions and interoperability: who does what? when? in what format?
- Definition of the territories of action of each one : who is responsible for what?
- Choices imposed by the designer vs Collective choices about a design
- What is the action degree of designer ? What are the consequences in his way of working? What is the consensus to built with others?

## **Questions related to the CAR :** ethics, data, action, results ....



oral context

COLLECTIVE

INTELLIGENCE

SOCIAL

## **BUILDING OF COLLECTIVE INTELLIGENCE**

### **Proposition : ShareLab Model**

## **Principal aims**

- ▶ to face the contradictions while co building new meanings of the activity by the synergy of points of view
- to offer an exchanges space for all and to ensure a comprehensive group approach while helping them manage
- their specificities and differences
   to develop a shared understanding while encouraging reciprocal relationship of self/co-reflection, self/co-training, self/co-evolution with oneself & others © COLLaeB - S. Ben Rajeb

POOLING

spontaneous

controlled

ShareLab

## THANK YOU ....



## Panel COLLA & ICCGI 27/07/2017

Samia Ben Rajeb

COLLaeB - Collaborative Design in Architectural Engineering University of Bruxelles \_ AIA \_ BATIR ///// www.batir.ulb.ac.be

#### InfoWare 2017

July 23 - 27, 2017 - Nice, France

COLLA<br/>ICCGIAdvanced Collaborative Networks, Systems And Applications<br/>COMPUTING IN THE GLOBAL INFORMATION TECHNOLOGY

PANEL "MOBILITY AND COOPERATION CHALLENGES"

### **COLLABORATION 4.0: TECHNOLOGICAL CHALLENGES OR COLLECTIVE STRATEGIES ?**

Prof. Samia Ben Rajeb	<b>COLLAEB-Batir</b>	University of Brussels	Belgium
Prof. Pierre Leclercq	LUCID	University of Liège	Belgium

### **INDUSTRY 4.0**

#### **Keynote Speaker of Monday morning**

Assist. Prof. Dr. Gil Goncalves
 Instituto de Sistamas Robotica, University of Porto, Portugal
 Enabling Personalised Production with Intelligent Manufacturing Environments



### INDUSTRY 4.0 > CONSTRUCTION 4.0

Public policies since 2015 in Wallonia (Belgium)

- use of digital technologies to support the building sector
- including architects, engineers, contractors, urban authorities, building managers and users
- to improve design and construction processes inside companies and between partners : to efficency communicate and to manage cooperation (BIM)



### **RESEARCH PROJECTS @ LUCID - ULG**

#### Software prototypes for collaboration in architecture and construction

- 1) ACCEPT (Horizon 2020 project, European Union, 2015/2018)
- Assistant for quality Check during Construction Execution Processes for energyefficienT buildings



### **RESEARCH PROJECTS @ LUCID - ULG**

Software prototypes for collaboration in architecture and construction

### 2) SpatioData (SPW WIST3 and SPW FS0, 2014/...)

► the Building Story Book



### **RESEARCH PROJECTS @ LUCID - ULG**

### Software prototypes for collaboration in architecture and construction

### 3) IsoM@nia & BIM applications (ULg - LUCID, 2010/...)

 BIM uses numerical models to represent the data related to the building and its performance objectives. This information is managed and coordinated by a collaborative process whose integration is yet to be concocted.



### **RESEARCH PROJECTS @ LUCID - ULG**

### Software prototypes for collaboration in architecture and construction

- 4) P@trimonia (WBI International, Government of Tunisian Republic, 2016/2017)
- Web-based management platform for geo-localized information valorizing architectural and immaterial heritages to a public audience on site.



7

### **COLLABORATION 4.0 : TECHNICAL ISSUES**

### Research questions submitted to discussion

- 1) Communication and network access conditions ?
- underground or dense built context (eg. : medina in P@trimonia)



### **COLLABORATION 4.0 : TECHNICAL ISSUES**

### **Research questions submitted to discussion**

### 2) Managing huge volume of data ?

• need of data visualization tools (from IoT to smartphones in SpatioData)



### **COLLABORATION 4.0 : TECHNICAL ISSUES**

### **Research questions submitted to discussion**

- 3) A/synchronous sharing of artifacts ?
- interoperability of data between skills (complementary building models in BIM)



### **COLLABORATION 4.0 : TECHNICAL ISSUES**

Research questions submitted to discussion

### 4) Modeling real reality ?

• example of 3D scan of a site



### **COLLABORATION 4.0 : TECHNICAL ISSUES**

### Research questions submitted to discussion

- 5) Human aspects of CHI ?
- ▶ ergonomy and safety (smart glasses in ACCEPT project)



### **COLLABORATION 4.0 : TECHNICAL ISSUES**

Research questions submitted to the discussion

- 1) Communication and network access conditions ?
- underground or dense built context
- 2) Managing huge volume of data ?
- need of data visualization tools (IoT and smartphones)
- 3) A/synchronous sharing of artifacts ?
- interoperability of data between skills (complementary building models in BIM)
- 4) Modeling real reality ?
- ► 3D scan of of a site
- 5) Human aspects of CHI ?
- ► ergonomy and safety

### THANK YOU - MERCI !

pierre.leclercq @ ulg.ac.be www.lucid.ulg.ac.be





13